



Privacy Statement CardGate

We are glad that you have visited our website and are interested in our organization and the payment services that we offer. We take the protection of your personal data and information seriously. This Privacy Statement explains how we use the personal data and other information shared with us and/or collected by us.

By visiting our website or providing your personal data, you are accepting and consenting to the provisions of this Privacy Policy.

All personal data collected processed by us is handled in strict compliance with the European General Data Protection Regulation (Regulation (EU) 2016/679) ('GDPR').

1. Controller

Controller of the processing of the personal data is:

CardGate B.V.

Obrechtstraat 21

5344 AT Oss

The Netherlands

Registered at the Chamber of Commerce in the Netherlands with the number:
17193764

E-mail: info@cardgate.com

2. What kind of personal data do we collect and for which purpose?

- Request for information or quotations

When you wish to receive information or a quotation from our company, you can fill in a form on our website or send us a message with your request for information.

In the form on our website we ask you to provide the following personal data: your first and last name, company name, email address, phone number, skype name.

If you send us an email with your request for information, we process the personal data and information provided in your email.

We use this personal data and information only to contact you and provide you with the requested information or quotation.

- **Use of anonymized information**

We may anonymize the personal data we receive from you and use such data in an aggregated form in order to conduct internal surveys, research, and analyses. This aggregated information does not identify you.

3. How long do we store and protect personal data?

We shall not retain the personal data any longer than required for the purposes described in article 2 or required under the applicable legislation. We shall take appropriate technical and organizational measures to safeguard and protect the personal data against any accidental or unlawful destruction, loss, alteration, unauthorized disclosure or access, or against any other unlawful or unauthorized processing of such personal data. These measures guarantee, taking into account the state of technology and the costs of execution, an appropriate level of security given the risk that comes with processing and the nature of the data to be processed.

4. With who do we share the personal data?

We don't transfer any personal and/or personal data to any third party without your explicit permission unless it is obliged to do so under applicable legislation or by order of the competent supervisory authority.

However, please note that we may employ other companies, so-called data processors, which process personal data solely on our behalf. Such data processor is only entitled to process the personal data needed to perform its services and activities and in accordance with our written instructions. The data processor guarantees that it has implemented appropriate technical and organizational measures in such a manner that its processing meets the requirements of this Privacy Policy and the GDPR, and ensures the protection of the rights of all data subjects. The processing of personal data by a data processor shall always be governed by a written data processing agreement between us and the data processor.

5. Your rights with respect to your personal data

You have the right to obtain our confirmation as to whether or not we process your personal data, on request. You are entitled to send our customer service department (info@cardgate.com) a request to receive such information. Furthermore, you are entitled to send our customer service department (info@cardgate.com) a request to access, receive, rectify or erase your personal data.



We will process your request promptly and in accordance with the GDPR and we will send you a response without undue delay, at least within one month after the receipt of your written request.

You are entitled to object, on grounds relating to your particular situation, to our processing of your personal data at any time. We shall no longer process the personal data unless we demonstrate compelling legitimate grounds for the processing which override your interests, rights, and freedoms or for the establishment, exercise, or defense of legal claims. We will send you a response without undue delay, at least within one month after the receipt of your written request.

If you have any complaints about our processing of your personal data or your request, you can contact our privacy department (info@cardgate.com). If that doesn't solve your complaints, you can, of course, always contact the Dutch supervisory authority (autoriteitpersoonsgegevens.nl) or the competent court in the Netherlands.

If you have any further questions or remarks, please contact our customer service department (info@cardgate.com).

6. Revisions of this statement

Please note that this statement might be revised, for example, due to revisions in the applicable legislation. The revised statement will be published on our website. We recommend checking our website and the Privacy Statement on a regular basis. The last revision is made in June 2021.